

## Product Guarantee

We confirm the following in respect of our guarantee against fair wear and tear of our product against product breakdown as a whole or a given area.

The guarantee timeline is particular to the given branded product which may carry a 3, 5 or 8 year guarantee, see product guide for details.

1. All product is supplied fit for purpose, as stated on the specifications.
2. All product meets the stated technical specification current at the time of manufacture.
3. All product will normally provide stated timeline of usage from the date of invoice.
4. Appropriate good housekeeping practices have been used by the user.
5. Regular care and maintenance has been carried out by the end user.
6. Product has only been subjected to normal 8 hour usage (not continuous usage/shift usage).
7. Product has only been subjected to normal “wear and tear”.
8. Product has not been subjected to misuse or abuse.

We reserve the right for our technical staff to investigate any claim arising from our product guarantee.